



STATE OF NEW MEXICO
Human Services Department
Governor Michelle Lujan Grisham
David R. Scrase, M.D., Cabinet Secretary
Angela Medrano, Deputy Cabinet Secretary
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FOR IMMEDIATE RELEASE

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August 3, 2020

**New Mexico Human Services Department announces temporary closure of
Northeast Bernalillo County Income Support Division office after
significant vandalism**

SANTA FE – The New Mexico Human Services Department announced today the immediate temporary closure of the Northeast Bernalillo County Income Support Division office located at: 4330 Cutler Ave NE, Albuquerque, N.M. as a result of extreme vandalism to the building including windows shattered by rocks and bullets. Northeast Bernalillo County customers who do not have a cell phone or internet access may visit any of the other three Bernalillo County offices, during the limited lobby hours, from 10 a.m. to noon daily, or anytime between 8 a.m.-5p.m. Monday through Friday for drop-off or curbside service:

Northwest Bernalillo County – 1041 Lamberton Pl NE, Albuquerque, N.M.
Southeast Bernalillo County – 1711 Randolph Rd SE, Albuquerque, N.M.
Southwest Bernalillo County – 3280 Bridge Blvd SW, Albuquerque, N.M.

“Income Support Division offices provide critical services to the citizens of New Mexico; however, the safety of our employees is our primary concern at this time,” said Karmela Martinez, ISD director.

Customers should use the Income Support Division online portal at www.yes.state.nm.us to apply for benefits, submit documents for eligibility, check the status of their case, and obtain other important benefit information. The online portal includes self-help videos for on-line or cell phone usage. If a customer does not have access to a computer, they may contact the Income Support Division Customer Service Center at 1-800-283-4465. In addition, Income Support Division customers can mail documents to:

Income Support Division
PO BOX 830
Bernalillo NM 87004

Drop boxes are located outside of each field office and will be checked daily.

The Human Services Department provides services and benefits to more than 1 million New Mexicans through several programs including: the Medicaid Program, Temporary Assistance for Needy Families Program, Supplemental Nutrition Assistance Program, Child Support Program, and several Behavioral Health Services.

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